

# Shubham Kumar

## Python Developer

Dynamic Python Developer with a year of experience driving technological advancements through innovative solutions. Expertise in crafting microservices architectures and developing high-performance RESTful APIs, ensuring exceptional system modularity

## WORK EXPERIENCE

**Rns software solutions, Noida** — *Python developer*  
May 2024 - Present

- Developed a custom Customer Relationship Management (CRM) system tailored for a travel agency.
- Used PHP and MySQL for backend; built a RESTful API to support third-party integration (e.g., lead capture from website & email).
- Integrated travel itinerary modules, customer profiles, booking history, and automated follow-up reminders.
- Enabled secure multi-user roles (admin, agent, finance) with detailed activity tracking.
- Developed intelligent chatbots using **Python** that scrape structured content from websites and respond to queries.
- Used **BeautifulSoup/Selenium** to extract data, and **OpenAI (ChatGPT API)** to interpret questions and format responses.
- Chatbots deployed for travel, retail, and FAQ-driven client portals.
- Included context-aware fallback, multilingual handling, and simple user intent detection.

**WordPress Developer (Freelance)**

**15+ Custom WordPress Websites**

2021 – Present

- Built and maintained WordPress sites across industries: real estate, e-commerce, personal blogs, and tourism.
- Customized themes, optimized SEO, and configured speed & security plugins.
- Integrated payment gateways, booking plugins, and dynamic forms (e.g., Gravity Forms, Elementor, WPForms).
- Migrated sites between hosts, handled backups, and fixed PHP/plugin compatibility issues.

**Automation / RPA Engineer**

**Process Automation for Admin Tasks**

## CONTACT

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## SKILLS

- **Languages & Frameworks:** PHP, JavaScript, Python, HTML, CSS
- **Web Development:** WordPress development, REST API integration, custom CMS features
- **Automation & RPA:** Robotic Process Automation (RPA), data scraping, process optimization
- **AI & Chatbots:** OpenAI API (ChatGPT), custom chatbot development, NLP-based search systems
- **Data Handling:** Web scraping, API data integration, JSON/XML parsing
- **Tools & Platforms:** Postman, Git, MySQL, cPanel, Linux server basics
- **Deployment & Hosting:** Shared hosting, VPS setup, domain config, SSL, DNS

## LANGUAGES

- English, fluent
- Hindi, Fluent

## SOFT SKILLS

2022 – Present

- Used Python and RPA tools (e.g., UiPath / custom scripts) to automate repetitive tasks:
  - Data entry from spreadsheets to web apps
  - Automated form filling & PDF generation
  - Email parsing and response triggers
- Built logging & error-handling modules for reliability.
- Saved clients up to **80% time** on routine tasks.

- **Problem Solver**
- **Clear Communicator**
- **Fast Learner**
- **Detail-Oriented**
- **Self-Starter**
- **Time Manager**
- **Creative Thinker**
- **Analytical Mindset**
- **Process Optimizer**

## EDUCATION

**Chandigarh university**, Mohali — *B.E Cse*

May 2020 - Present

**Completed my bachelor in computer science from Chandigarh University**

**BRDAV PUBLIC SCHOOL**, Begusarai — *XII*

Jan 2018 – march 2020